Foothills Health District  
Environmental Health Department  
Client Satisfaction Survey  

DATE: ____/____/____

Your opinions are important to us. Thinking about your request for services, how would you rate the following? In terms of satisfaction with a typical visit to either our Health Department, or Environmental Health Department office, please rate all questions as Excellent, Good, Fair, Poor or Not Sure. Circle only one for each question.

1. The ease in which you make an application
   - Excellent
   - Good
   - Fair
   - Poor
   - Not Sure

2. The convenience of our office hours, and location(s).
   - Excellent
   - Good
   - Fair
   - Poor
   - Not Sure

3. Your ease in reaching Environmental Health by phone.
   - Excellent
   - Good
   - Fair
   - Poor
   - Not Sure

4. Your phone questions were answered quickly.
   - Excellent
   - Good
   - Fair
   - Poor
   - Not Sure

5. The quality of information or advice we provide by telephone.
   - Excellent
   - Good
   - Fair
   - Poor
   - Not Sure

6. Timely reporting of your test and procedure results.
   - Excellent
   - Good
   - Fair
   - Poor
   - Not Sure

7. The attitude and conversation between the Health Department staff and you.
   - Excellent
   - Good
   - Fair
   - Poor
   - Not Sure

8. The friendliness, courtesy, and service of our Clerical Staff.
   - Excellent
   - Good
   - Fair
   - Poor
   - Not Sure

9. The courtesy, and service of our Environmental Health Specialists.
   - Excellent
   - Good
   - Fair
   - Poor
   - Not Sure

Thank you for taking the time to fill out this survey.

Additional Comments: